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**Sent:** Thursday, January 11, 2024 2:29 PM  
**Subject:** TWCARMF Risk Alert - Hard Freeze for Texas



## RISK ALERT

### January 11, 2024

### TWCARMF Risk Alert

#### Hard Freeze for Texas

The National Weather Services has issued the following warning about freezing weather that will affect nearly all of Texas over the next several days:

DAYS TWO THROUGH SEVEN...Friday through Wednesday. Bitter cold temperatures and winds chills are expected early next week. Now is the time to prepare.

The Risk Management Fund urges you to take measures now to prevent freezing and subsequent damage from frozen water pipes. During recent cold weather events Members experienced severe disruptions due to loss of power to pump water to customers and freezing and thawing ruptured water pipes inside your buildings. Loss of electrical power caused most of the disruptions but there are some actions you can take now to mitigate the risk:

- Make sure local power companies know the District is a major supplier of water to local customers and needs to have power when curtailments begin.
- Keep heat on in your facilities over the holiday weekend.
- Use portable heaters where safe to help prevent freezing.
- When the thaw begins, station people in all your affected buildings to alert to flowing water and shut off water as soon as possible.
- Protect outside hose faucets with covers and/or pipe wrap.
- Know where water cut-off valves are and have the tools necessary to close the valves.

- Make sure any portable or building wide generators are fueled, well maintained and ready to operate.
- Make sure your vehicles necessary to respond to supply disruptions are fully fueled.
- Make sure any portable generators or heaters are properly vented to prevent carbon monoxide build up and possible asphyxiation.
- Implement Emergency Action Plans.

If you do suffer property damage, contact the Fund as soon as possible so we can help you contact companies that can remove water and dry out any wet areas. You can contact our Property and Casualty Claims Team Manager Rod Keefe at [rod.keefe@sedgwick.com](mailto:rod.keefe@sedgwick.com).

If needed, claims can be filed on the TWCARMF.ORG website at this link:

<https://www.twcarmf.org/wp-content/uploads/2023/01/TWCARMF-Property-Loss-Notice-202301.pdf>

Please complete and email the loss notice to [3896TWCARMF@Sedgwick.com](mailto:3896TWCARMF@Sedgwick.com).

## **Use the links below for more information and tools**

[Recent Member Communications](#)

[Workers' Compensation Forms](#)

[Liability and Property Loss Notices](#)

[Fund Contact List](#)

[www.twcarmf.org](http://www.twcarmf.org)