



## Cyber Alert: Reporting Requirements for Cyber Incidents

Insured members must provide written notice to the Insurer of any Privacy Incident, Network Security Incident, System Failure Incident, or Cyber Crime Incident as soon as possible after becoming aware of the event. In all cases, notice must be given no later than sixty (60) days from the date of discovery.

**⚠ Important:** An Extortion Threat must be reported immediately, and **no later than thirty-six (36) hours (including nights and weekends) after discovery** by the Member. Extortion Threat means a credible threat to cause a Privacy Incident or Network Security Incident and includes a Ransomware Event.

To report a cyber event:

**Call: Great American at (877) 209-2009 8AM-7:45PM Eastern Daylight Time**

**Email: Send notifications and supporting documentation to [cyberclaim@gaig.com](mailto:cyberclaim@gaig.com)**

This alert serves as a reminder to ensure timely reporting of cyber incidents to maintain eligibility for coverage under the policy.