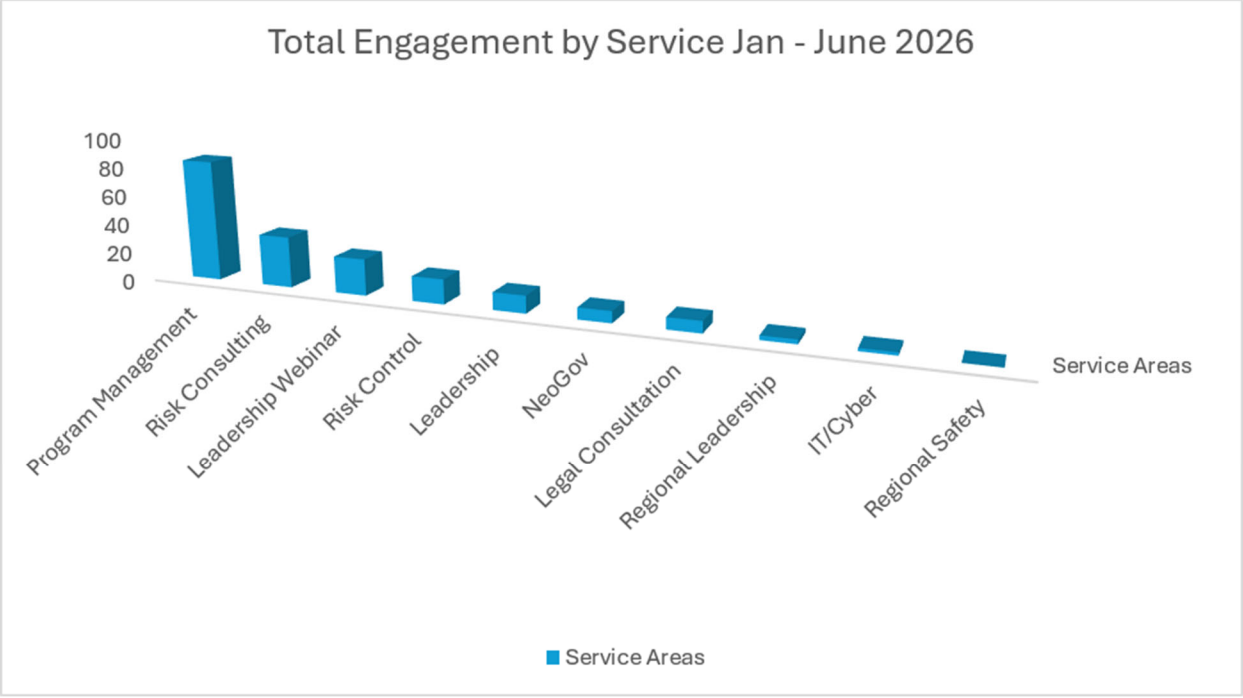
TWARMF Members Stay Engaged and Connected in 2026

One of the strengths of the Texas Water Association Risk Management Fund is the close partnership we maintain with our member districts and authorities. The Member Engagement Report helps us understand how members are using Fund resources and where we can continue to provide value. More importantly, it helps ensure we remain responsive to the evolving needs of our membership.

Unlike routine transactions, member engagements represent meaningful interactions between TWARMF staff and members. These engagements include activities such as leadership training, risk assessments, safety consultations, cyber reviews, legal consultations, training programs, and on-site meetings. Each engagement provides an opportunity to strengthen relationships, solve problems, and support members' success.

A Strong First Half of the Year

Member participation remained solid through the first two quarters of 2026. TWARMF recorded **192 engagements across ten service categories**, with **60 members utilizing at least one TWARMF service.** Program Management continued to be the most frequently used service, accounting for **83 engagements**, followed by Risk Consulting (**35**), Leadership Webinars (**25**), Risk Control (**17**), and Leadership Training Onsite (**12**).



The engagement data shows that members continue to seek practical support and guidance in managing organizational risks, developing leaders, and improving operations. These interactions help members address challenges proactively rather than reactively, which is a key goal of the Fund.

Program Management Leads the Way
Program Management remained the most utilized service area during the first half of the year. TWARMF staff conducted on-site meetings, facilitated discussions, and provided direct support to districts and authorities across Texas. During April through June alone, staff visited more than two dozen member organizations to discuss operational priorities, risk management needs, and available Fund resources.

These visits are often the foundation for identifying opportunities in other service areas, from safety initiatives and leadership development to insurance and claims-related support.

Training and Leadership Development Continue to Grow
Members also demonstrated strong interest in learning and professional development opportunities. Leadership Webinars and Leadership Training sessions remained popular throughout the year, providing practical, water-industry-focused guidance for supervisors and managers.

In addition, Fund-sponsored training events attracted strong participation:
- **Renewal Training**: 16 member organizations and 23 attendees
- **Motor Vehicle Record (MVR) Training**: 9 member organizations and 15 attendees

These programs provide members with practical tools they can immediately apply within their organizations while creating opportunities to share ideas and best practices with peers.

Looking Ahead
Several additional training opportunities are planned for the remainder of 2026, including:
- **Claims Workshop – September 22-23 in Pflugerville**
- **Workers' Compensation 101, (Scheduled Virtually or On-Site)**
- **Introduction to the Services, Process and People of TWARMF, (Virtual or On-Site)**

As we move through the remainder of the year, we encourage all members to take advantage of the resources available through the Fund. Whether through consulting services, leadership development, training, or on-site support, every engagement helps strengthen your organization and our TWARMF community.

For more information, or to discuss Fund services, please contact Timm Johnson at timm.johnson@sedgwick.com.

Thank you for your continued partnership, participation, and commitment to making Texas water districts and authorities safer, stronger, and more resilient